Visitation Update for Luther Home July 8, 2021

As levels of COVID-19 infections continue to decline across Manitoba, we are pleased to announce that our visitation process will continue to expand. Commencing Tuesday July 13th we will be allowing Designated Family Caregivers to visit during set weekly hours. There will be no requirement to book appointments for Designated Family Caregivers.

The <u>Designated Family Caregiver</u> is a person whom the Resident and or substitute decision maker identifies and designates as their family caregiver. As essential partners in care, these individuals actively and regularly participate in providing care and may support feeding, mobility, personal hygiene, cognitive stimulation, communication, meaningful connection, relational continuity, and assistance in decision making. Luther Home is pleased to have the Resident or substitute decision maker identify **up to two** Designated Family Caregivers.

The Designated Family Caregiver MUST comply with the following:

- All Designated Family Caregivers must call and identify as such to the Front Desk (204-338-4641) upon receipt of this update. This information will be documented for security purposes, and to ensure that the maximum of two visitors is not exceeded.
- All Designated Family Caregivers must have received BOTH doses (any combination) of an approved two dose COVID-19 vaccine, or a single dose of an approved single dose COVID -19 vaccine. More than 14 days must have passed since the second dose (or approved single dose) was administered.
- Hardcopy proof of COVID-19 double vaccination status along with photo ID (the Front Desk will laminate designated care giver badges for the visitor to keep and wear upon visitation).
- Designated Family Caregivers will be screened and provided a mask and eye protection. Compliance of PPE is to be upheld for the duration of the visit.
- Designated Family Caregivers must sign in and out via the Visitation Facilitator.
- Designated Family Caregivers are to stay in the Resident room for the duration of the visit (unless needing to use the washroom). A dedicated Designated Family Caregiver washroom is located in the North Recreation area.
- There is no time limit for a Designated Family Caregiver visit other than for the duration of the visitation time slot (see schedule below).

- Designated Family Caregivers visits will be unmonitored.
- Designated Family Caregivers are to check with the Nurse if they can feed their loved one. Feeding and swallowing training will be provided.
- Unless the identified two Designated Family Caregivers live in the same household, only one Designated Family Caregiver can visit during the allocated times (this is due to the space limitations in the Resident rooms).
- It is the responsibility of the assigned Designated Family Caregivers to coordinate visiting times with each other, so that one member is not turned away.
- If the Resident resides in a shared space, there may be circumstances that the visit will have to be relocated to a private area outside of the Resident's room.

Designated Family Caregiver's Visitation Schedule

Monday 9:00am - 3:30pm Tuesday 11:00am - 2:00pm Wednesday 3:00pm - 6:30 pm Thursday 3:00pm - 6:30pm Friday 11:00am - 2:00pm Saturday 11:00 - 2:00pm

Please note that Designated Family Caregivers may have to wait a short period to be screened prior to entry during these scheduled hours. Appropriate physical distancing (6 foot separation) must be maintained while waiting for entry.

Luther Home will continue to take all precautions and mitigate all risks associated with COVID-19. We look forward to a further expansion of visitation practices as community case numbers continue to decrease. We are committed to ensuring that Residents and Caregivers are afforded quality time with one another.

As always, we are extremely appreciative for your continued understanding and patience as we care for those you love. We are hopeful that a return to pre-pandemic processes and practices is on the horizon.

Sincerely,

Keith Bytheway Chief Executive Officer