



Use of Electronic Communications

This letter is for information purposes only; you do not have to respond unless you require further information.

In the spirit of trying to foster inclusion of families into the everyday life of our residents, we have expanded the resident council to use ZOOM or platforms like it, as a means to involve family.

Recreation did a test run at the October Resident council and it was highly successful, so much so that we would like to incorporate Families into special events via the virtual world. Luther Home would like to include residents into the videos so family are able to see their loved ones enjoying themselves during these events.

Residents and staff at Luther Home have missed the day to day family interaction around the facility. It is hoped that by including family via Zoom and having residents interact with staff and family that it will feel a little easier for everyone. (We hope this helps our residents and family feel just a little bit closer)

Your resident's privacy is important to us and we have taken steps to select technological tools with reasonable assurances of confidentiality and security. However, these tools do not provide an absolute guarantee in respect to the security of information shared using this platform. Unless you contact Luther Home to object, you acknowledge and agree that risks are inherent with this method of communication; and you waive any and all liability against the Luther Home for any damages or claims related to the use of this tool and platform.

*If you have concerns and/or are not prepared to assume the increased risks associated with this tool and communication platform, you should contact Luther Home at **204 338 4641**. For any technical related questions or concerns please contact Jake Francisco at **204 336 5388** or by email at jfrancisco@lutherhome.mb.ca*

Thank you for your understanding during these tough times. Please be assured that we are doing our utmost to protect the residents that have been entrusted to us.

Roy Hardie (BSW/RSW)

Social Worker for Luther Home