



## Resident Visitation Update

In keeping with the recently declared change in Winnipeg to **Level Orange** within the Manitoba Pandemic Response System, Luther Home has made corresponding changes to our Resident Visitation Process.

Effective, September 28, 2020 Indoor visits will be limited to two (2) designated visitors per Resident. Only one (1) of these designated visitors is able to visit at one time. General visitation for those who are not designated visitors is discontinued. The practice of concurrent visits; two scheduled Resident visits at the same time, is also discontinued.

Indoor visits for designated visitors will continue on the same schedule, five days per week, Tuesday through Saturday. This schedule includes weekend and evening visits. Virtual and Window visits will continue to be scheduled on an appointment basis. Compassionate, End-of-Life visits within the Resident's Room will continue on an as needed basis. To book an appointment to visit one of our Residents, please call 204 338 4641 during office hours.

The Visitation Process at Luther Home will be reviewed regularly and is subject to change depending on the extent of the COVID-19 Pandemic and the Manitoba Pandemic Response System. Any changes to the Visitation Process will be communicated to you via signage and through updates on our website ([www.lutherhome.com](http://www.lutherhome.com)).

Thank you for your understanding and patience at this time.

Keith Bytheway  
Chief Executive Officer